Emergency Notification Systems

The UC Davis Emergency Notification System disseminates timely information to the campus community in the event of a crisis affecting the University. This information can be accessed via phone apps, websites, email, phone, and social media. Please click on the links below to learn more about each notification system, and to select the method that works best with your preferences.

**WarnMe**
**Crisis Manager**
**Guardian**
**Aggie Alert**
**Website**
**Telephone Emergency Status Line**
**Social Media**
**Email**

**WarnMe**
UC Davis WarnMe messages, together with Aggie Alerts and Health System Alerts, provide faculty, staff and students with timely information and instructions during emergencies or other urgent situations that may directly affect their well-being. The system can send simultaneous messages by e-mail, text, telephone and mobile phone. The system complements UC Davis' use of the Web, social media and news media outreach.

Students are automatically enrolled in the WarnMe system. Faculty and Staff information is generated from the University Directory. Visit [WarnMe](https://safetyservices.ucdavis.edu) [1] to review or update your contact information.

**Crisis Manager**
[CrisisManager](https://safetyservices.ucdavis.edu) [2] is a mobile application for the campus emergency response guide which will provide you with immediate access to emergency information. You may have noticed the red flip charts around campus with emergency guides. Now you can have the same information at your fingertips at all times.
Steps for Downloading the Application:

1. In the App store search for Crisis Manager (or Schooldude)
2. Open the App once downloaded

3. Select “Continue without logging in”
4. Select “Client Plans”
5. Scroll down and select "University of California, Davis"

6. Select "Emergency Response Guide" underneath "University of California, Davis"
7. Select "Emergency Response Guide"
8. The Emergency Response Guide will be downloaded to your device

Download the app from the Apple Store [3].
Download the app from Google Play [4].

Guardian

Guardian [5] is the campus safety app that offers real-time interactive features, creating a virtual safety network of friends, family, and Campus Safety personnel, including the Safety Timer which allows friends and Campus Safety personnel to check the status of a user in need. If the user does not deactivate the Safety Timer before the time expires, the student app automatically alerts Campus Safety. The app also enables anonymous, 2-way crime tip reporting through text and images.

Steps for Downloading the Application:

1. In the App store search for Rave Guardian and download
2. Open the app and enter your mobile number and school email (@ucdavis.edu). If you do not have a school email address, you may leave that field blank and use the standard version of the app.
Welcome to Rave Guardian! Tell us a little about yourself so we can get started.

Mobile Phone Number

School Email

*If you don’t have a School Email address, you can leave it blank and use the standard version of the app.*

3. Select "I need an account"
Rave Guardian is powered by Smart911™, a nationwide public safety service you may have heard of.

If you already have a Rave Guardian or Smart911 account, select “I have an account”.

Otherwise, select “I need an account”.

4. Fill in your contact information, create a username, password, security question and answer.
First Name

Last Name

@ucdavis.edu

User ID

We recommend using your Email as your User ID.

Password

Re-enter Password

8 or more characters with at least 1 lower case letter, 1 upper case letter, 1 number, and 1 special character or symbol.

Security Question

Security Answer

4-Digit PIN
5. Agree to the terms of use and submit by selecting "You’ve made it to safety!"

6. The app will send a confirmation code to your mobile device. Enter the code and click "Confirm phone"

You're almost done! Just confirm your mobile phone number.

A confirmation code was sent to the phone number you provided. If you don't receive it, hit Resend Code
7. Swipe left to scroll through and read the application instructions
Download the app from the [Apple Store](#) [6].

Download the app from [Google Play](#) [7].

**Aggie Alert**
Aggie Alert provides notice about fast-moving events on and around campus that may disrupt normal campus activities.

**Website**
The campus [homepage](#) [8] and related pages are managed by University Communications, which includes the News Service. In an emergency, the homepage can carry an appropriate, brief message on the status of the campus and any action that should be taken. The page can
be reconfigured as appropriate to give more prominence to a particular story. University Communications posts news updates to the homepage, usually by linking to news releases posted on the news and information page [9]. A major emergency can drive a significant traffic spike to campus websites. If necessary, University Communications will temporarily switch the campus homepage to a stripped-down, faster-loading version. The Davis campus and the UC Davis Health System have arrangements to mirror each other's major webpages should the usual servers be incapacitated.

**Telephone Emergency Status Line: 530-752-4000**

University Communications is responsible for updating the Emergency Status Line. A brief recorded message describes the current status of the campus. It will provide callers with clear direction on what they should do, and directs them to the campus homepage for more information. The message has the date and time of the message, and can be updated frequently.

**Social Media**

The official UC Davis Facebook [10] page is jointly managed by University Communications and Student Affairs. University Communications may post bulletins to the campus Facebook page, reflecting information posted on the UC Davis homepage, and news and information page.

University Communications has established an official Twitter account for campus news. In an emergency, this would be used to carry links to status updates and posted news items. Other campus Twitter users are encouraged to re-tweet these posts, and encourage Twitter users seeking information to follow @ucdavisnews. For more information, please visit Twitter [11].

**Bulk E-mail**

Sending an email to a significant portion of the campus community can be a slow process, and is not appropriate or recommended for urgent messages affecting public safety -- WarnMe is the vehicle of choice; however, bulk email may be a useful tool for communicating with the campus community during the recovery stages of an emergency to inform and reassure the community.

**Contact**

**Emergency Preparedness**
prepare@ucdavis.edu

**More information**

**Related content**

1. UC Davis Amateur Radio Communications (UCDARC)

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